

Feature List

This table sets out Maillock user account types & associated features:

	Consumer			Business		
	Individual User			Group Users		
	FREE		PAID FOR			
	Sponsored	Freemium	Premium	Advanced	Automated Delivery	
	Business User Recipient / Responder	FREE sender account	Fully Featured Individual Account	Extended Business Individual Account	Systems Integrated secure data delivery	NOTES
Secure email i						
Read	✓	✓	✓	✓	✓	Read secure email sent to user
Reply / Compose to Sponsor	✓	✓	✓	✓	✓	Reply or Compose new email to secure send party
Send to anyone	✗	✓	✓	✓	✓	Send secure email to anyone
Permanent Decrypt Option	✓	✓	✓	✓	✓	Secure emails Sent / Received can transform to standard email format
Community i						
Secure Community	✓	✓	✓	✓	✓	Sender can create 'trusted' recipients to simplify secure comms process
Trusted Domain	✗	✗	✗	✓	✓	Secure sender 'domain' allows secure recipients to communicate with domain members.
Registration i						
Pre-populate recipient details	✗	✗	✗	✓ ₁	✓ ₁	Sender can streamline end user 'sign up' process
Registration Field Information – end user i						
Email address	Sender Pre-populated	✓	✓	Admin console	Admin console	
First / last name	✓	✓	✓	Admin console	Admin console	
Create password	✓	✓	✓	✓	✓	
Multi-factor Authentication and Parameter Reset Information required						
Mobile Phone No. – SMS password reset / activation	✗	✓	✓	✓	✓	

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Post code - ID verification	✗	✓	✓	✓	✓	
Free field Q&As - password reset parameters	✗	✓	✓	✓	✓	
Adverts / Branding <i>i</i>						
Advert Free Emails	Sponsor Controlled	✗	✓	✓ _{1,2}	✓ _{1,2}	Advertising content banner suppression / population
Branded email/enrolment/advertising	✗	✗	✗	✓ ₁	✓ ₁	Branded end user 'sign up' process
File Transfer <i>i</i>						
No. of attachments	Unlimited	1 per email	Unlimited	Unlimited	Unlimited	Email attachments
Total attachment limit	25 MB	5 MB	25 MB	25 MB	Unlimited	Limited only by email server settings
Revocation of emails <i>i</i>						
Revocation ability	✗	✗	✓	✓	✓	Suppress recipient access to secure email already sent
Storage options <i>i</i>						
BE Azure Blob storage	✓	✓	✓	✓	✓	Encrypted Message Vault - provided by BE
Message Vault size	50 MB	50 MB	100 GB	250 GB	Unlimited	
Message life	Unlimited	45 days	365 days	Unlimited ⁶	Unlimited ⁶	
Dropbox / OneDrive - Control own data/limits	✗	✓	✓	✓	✓	- Users own cloud store account
On site storage	✗	✗	✗	✓ _{1,2}	✓ _{1,2}	- Business 'own store'
Secure email addresses <i>i</i>						
Primary secure email address	✓	✓	✓	✓	✓	
Additional secure email addresses	✗	✗	✓	✓ ₁	✓ _{1,2}	
Management Information <i>i</i>						
Usage reports	✗	✗	✗	✓	✓	

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Portal access	✗	✗	✗	✓	✓	
API / Webservice Data	✗	✗	✗	✗	✓ _{1,2}	
Journaling / CRM integration <i>i</i>						
Send	✗	✗	✗	✓ ₁	✓ ₁	
Receive	✗	✗	✗	✓ ₁	✓ ₁	
Digital Recorded Delivery <i>i</i>						
Transactional - e.g. Desktop	✓	✓	✓	✓	✓ _{1,2}	
Bulk Secure Messaging	✗	✗	✗	✗	✓ ₁	Automated process integration
Challenge Setting <i>i</i>						
Single user set	✓	✓	✓	✓	✓ ₁	
Automated single/multi-level	✗	✗	✗	✗	✓ ₁	Sender defined challenge process
Support & Training <i>i</i>						
Online knowledge base	✓	✓	✓	✓	✓	
Video tutorials	✓	✓	✓	✓	✓	
Support email	✓	✗	✓	✓	✓	
Support contact number	✗	✗	✗	✓	✓	
Service Level Agreement	✗	✗	✗	✓	✓	
Face to face training	✗	✗	✗	✓ ₁	✓	
Account manager	✗	✗	✗	✓	✓	
Billing <i>i</i>						
Online Collection	N/A	N/A	✓	✗	✗	

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Centralised billing	N/A	N/A	✗	✓	✓	
Configuration / updates ⁱ						
Individual configuration	✗	✗	✓	✓	✓	
Business Admin Console	✗	✗	✗	✓	✓	
Automated updates	✓	✓	✓	✓ ₅	✓ ₅	
Secure word prompt ⁱ						
Global word list	✓	✓	✓	✓	✓	'Nudge' user against email content
Customised word list	✗	✗	✗	✓	✓	
Pricing and Subscribers ⁱ						
Base Price Per User (GBP exc. VAT)	Nil	Nil	£25 p.a.	£9.30 p/m RRP	POA	
Integration & set up	N/A	N/A	N/A	✓ ₁	✓ ₁	
Additional Features / Integrations ⁱ						
Journaling	N/A	N/A	N/A	✓ ₁	✓ ₁	
CRM integration	N/A	N/A	N/A	✓ ₁	✓ ₁	
Data Loss Prevention	✗	✗	✗	✓ ₁	✓ ₁	

1 - Subject to Time & Materials

2 - Subject to Additional License Charge

3 - Free separate consumer account for individual business users

4 - Only secondary email address supported

5 - Administrator Controlled

6 - Unlimited storage subject to own storage capacity. BE store subject to 365 days message store.

All figures are quoted in GBP and exclude VAT

Upgrades and nudges

Summary advantages of upgrade additional features including:

<p><i>Sponsored to Freemium</i></p>	<ul style="list-style-type: none"> • Send secure emails rather than just reply to registered business domain(s) • Multiple email addresses • Create a secure community • Connect your own message vault • Enabled parameter reset security (accessed through security questions such as: <ol style="list-style-type: none"> I. Mobile II. Home Postcode III. and 'n' free form question
<p><i>Freemium to Premium</i></p>	<ul style="list-style-type: none"> • Removal of adverts from sent emails • Unlimited number of attachments per email • Attachment file size limit increases from 5MB to 25MB • Ability to revoke emails • BE blob storage limited increases from 50MB to 500GB • Message life extends from 60 days to 365 days if using BE blob store <ol style="list-style-type: none"> I. unlimited for user owned message vault • Support email provided in addition to online knowledge base and in-app video tutorials
<p><i>Premium to Advanced</i></p>	<ul style="list-style-type: none"> • Trusted Domain • Branded email templates / Branded registration for 'Sponsored' users • Onsite storage option (subject to T&M for integration) • Management Information usage reports available • Support via phone and email and Face to face training • Billing is consolidated monthly and centralised • Parsing or word search can be customised • Admin Console for simple roll-out / adoption and system administration • Updates can be controlled and planned rather than automatic • Email and data storage management • Free secondary premium account for personal use • Dedicated account manager
<p><i>Advanced to Automated Delivery</i></p>	<ul style="list-style-type: none"> • Unlimited data storage on Azure • Management Information usage reports available via portal log in • Automated bulk email through Enterprise Adapter (statement delivery) • Automated multi-level challenge setting available • Service Level Agreement as standard • These features are subject to negotiated site licences, user licences and statement delivery fees.